



## **Position Opening at Tampa-Hillsborough Expressway Authority**

### **Manager, Toll Systems**

**Pay Range: \$92,000--\$144,000**

#### **Summary Description:**

The Manager, Toll Systems reports to the Director of Toll Operations and assists the Tampa Hillsborough County Expressway Authority (“THEA”) senior staff with the management of THEA’s toll operations department including but not limited to the transfer of toll transactions from THEA’s tolling systems to outsourced financial back-office systems. This leadership position will establish and maintain a team minded working relationship with other THEA staff, vendors and key personnel in order to mutually support all toll operations related activities and THEA’s mission; ensure adequate resources and clear communication is provided to accomplish assigned tasks; support and encourage personnel by fostering an atmosphere focused on customer service and continuous employee and vendor development; and perform the duties of the Director of Toll Operations when required in his/her absence and respond to requests of the Executive Director or other THEA staff.

#### **Minimum qualifications for the position are:**

Graduation from a recognized and accredited four-year college with a bachelor’s degree in business, public administration, transportation, engineering or related field; and five years of experience in operations management, toll-related transportation planning, or toll-related financial operations.

OR

A master’s degree in business, public administration, transportation, engineering or related field, and three years of experience in operations management, toll-related transportation planning or toll-related financial operation.

For more information and to apply go to:

[https://hillsborough.taleo.net/careersection/county\\_external/jobdetail.ftl?job=210000P2&tz=GMT-04%3A00&tzname=America%2FNew\\_York](https://hillsborough.taleo.net/careersection/county_external/jobdetail.ftl?job=210000P2&tz=GMT-04%3A00&tzname=America%2FNew_York)

#### **THEA IS AN EQUAL OPPORTUNITY EMPLOYER**

THEA provides equal employment opportunity to all persons, regardless of age, race, religion, color, national origin, sex, political affiliations, marital status, non-disqualifying physical or mental disability, age, sexual orientation, membership or non-membership in an employee organization, or on the basis of personal favoritism or other non-merit factors.

**AMERICANS with DISABILITIES ACT (ADA):** THEA welcomes and encourages applications from persons with physical and mental disabilities and will reasonably accommodate the needs of those persons in the application and testing process. The decision on granting reasonable accommodation requests will be on a case-by-case basis.